

The logo for SiciX, featuring the word "Sici" in a white, italicized sans-serif font, followed by a large, bold, white "X" with a slight shadow effect.

*Sici***X**

SiciX Technology

Building a Comprehensive Digital Enterprise Management Platform

THE STORY OF SICIX TECHNOLOGY

SiciX was founded with the mission of establishing Vietnamese technology as the core operational platform for Vietnamese businesses.

We develop solutions that are simple – intelligent – stable, helping enterprises operate more efficiently, more transparently, and more sustainably in the digital era.

SiciX is committed to delivering long-term technology solutions that meet market needs while promoting green development, social equity, and transparent governance.

We focus on three core pillars:

- Green Transformation
- Human-centric Digital Transformation
- Transparent governance through end-to-end process digitization and operational optimization





Mrs **Nguyễn Thị Hải**

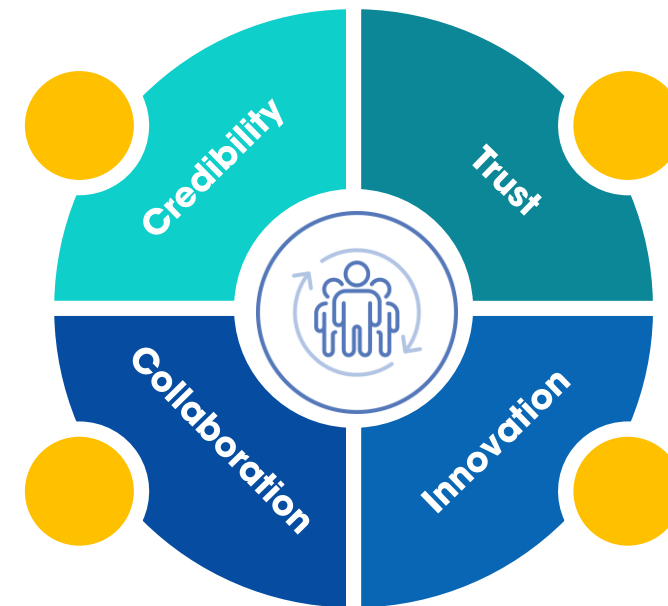
Chief Executive Officer

The year 2025 marks an important milestone for SiciX Technology on its journey to affirm the strength of Vietnamese technology.

From the mission of “enabling enterprises to operate more effectively through technology”, SiciX has built a digital ecosystem including Digital Office, CRM, Procurement, HRM, and AI-driven ERP, accompanying many organizations in their digital transformation journey.

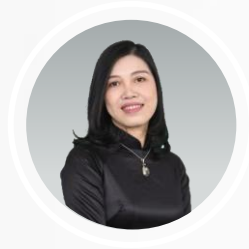
The Sao Khue Award 2025 and our presence on the Vietnam Digital Technology Enterprise Map 2025 further reaffirm our vision and implementation capacity. With the spirit of Think Simple & Success Together, we aim to bring technology closer to people, helping businesses work smarter and grow sustainably.

”



These core values form the cultural foundation of SiciX, shaping every action and connecting people throughout the journey toward sustainable development.

KEY PERSONNEL



Mrs **Nguyen Thi Thuy Hang**

Senior Consultant



Mrs **Nguyen Thi Hai**

Chief Executive Officer
Strategic Consulting & Project Governance Expert



Mr **Tran Anh Duc**

Technology Infrastructure Specialist



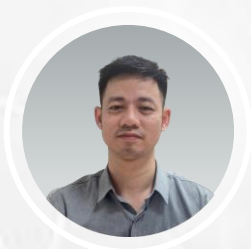
Mrs **Tran Thi Thuy**

Project Management Specialist



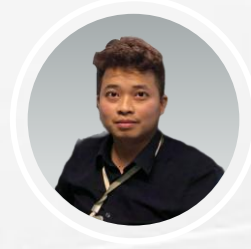
Mrs **Vuong Thi Quynh Anh**

Mobile App Development Consulting Specialist



Mr **Le Van Sang**

HCM Consulting Specialist



Mr **Do Viet Hung**

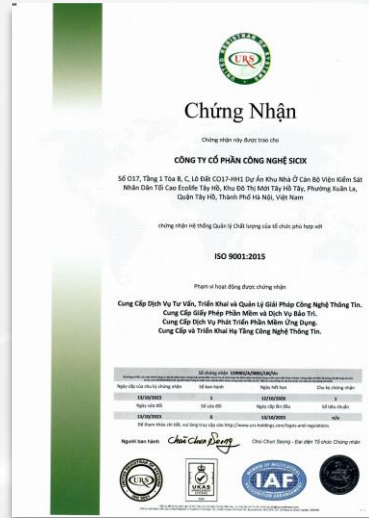
ERP Consulting Specialist



Mrs **Pham Da Huong**

CRM Consulting Specialist

ORGANIZATIONAL ACHIEVEMENTS



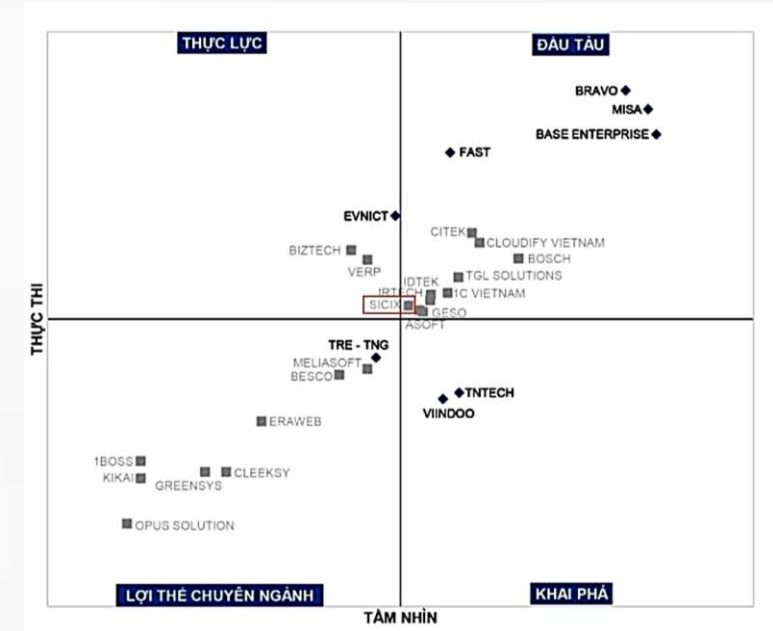
**ISO 9001:2015
Certification**
(issued on 13/10/2023)



SAO KHUE AWARD 2025
Category: Enterprise
Management Solutions



SAO KHUE AWARD 2026
Category: Enterprise
Governance



Vietnam Tech&Map 2025
Enterprise Management Solution Provider Map

60 +
Applications

30 +
Projects

25 +
Clients

70 +
Employees

33 +
Developers

100 +
Professional
Certifications

STRATEGIC PARTNERS



KEY CLIENTS



SICIX TECHNOLOGY



Consulting

- IT Strategy Consulting
- IT Solution & Digital Transformation Consulting



Software Licensing

- Enterprise Digital Transformation Software Licensing for SiciX



Human Resource Supply

- Providing high-quality IT resources for roles such as PM, Dev, BA, Tester, SA



Implementation

- SiciX Solution Implementation
- Technology Training & Hand-over



Smart Reporting System Development

- Lake House Data Architecture Development
- API Integration with existing data applications
- Smart Reporting System Design



Cloud Computing

- Consulting, designing and deploying IT infrastructure on Azure, FCI, AWS, Google Cloud
- Deploying SiciX solutions, software, applications on Cloud
- Providing Microsoft Cloud platform solutions



Operation Support

- System Operation & Support
- Consulting IT Infrastructure Deployment on On-premise, On-cloud



Software Outsourcing, Mobile App

- SiciX Digital Transformation Software Outsourcing Services Consulting & Designing Landing Pages, Mobile Apps, Portals, E-Commerce Websites, etc

IMPLEMENTATION CAPABILITY

200 +

Digitized
processes

60-70%

Shortened
project time

12.000

Concurrent
users

Scalable to
50.000

users

Uptime
99,9%

**Multi-model
deployment**

Cloud – On-premise – Hybrid



Kick-off for SiciX Digital Transformation Solution at
PVCollege – Petroleum College



Kick-off for CRM Solution Implementation at
FLC Group



Kick-off for Smart BI Reporting Implementation using
Microsoft Power BI at **UNIS Group**



Kick-off for Digital Transformation Solution
Implementation at **TRUTH HOME**



Kick-off for eGS Ordering & Sales Management System
at **GS Vietnam Battery**

OPERATION SUPPORT CAPABILITY

SiciX ensures seamless – transparent – committed system operation, with SLA optimized for Vietnamese enterprises



Professional SLA Commitment

- Ensuring service quality under international standards
- Clear transparency on response – processing – completion time
- SLA customizable by ticket type and customer scale



Business Values Delivered

- Minimized system downtime
- Reduced operational risk and extra cost
- Increased team performance
- Optimized end-user experience
- Enterprise-grade support

Priority Matrix Table

		Impact				
		Urgent	Very high	High	Medium	Low
Urgency level	Urgent	1	1	2	3	3
	Very high	1	2	2	3	4
	High	2	2	3	3	4
	Medium	3	3	3	4	5
	Low	3	4	4	5	5

Support Performance Metrics

- Response Time
- Resolution Time
- Service Time

All monitored in real-time directly on SiciX operation system

DATA SECURITY COMMITMENT



Commitment to Data Protection & Privacy

- Maximum privacy respect
- No personal data shared with third parties without consent except under legal requirement
- Users may view, edit, or request data removal
- Special protection mechanism for minor-related data



Technical & Operational Security

- Access Control
- Data Encryption during storage & transmission
- Scheduled data backup for system recovery



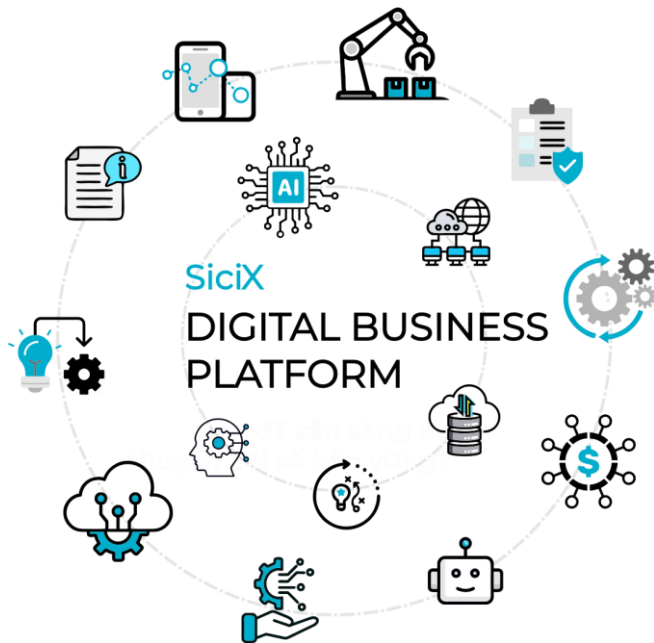
Transparency & Compliance

- Published privacy policy
- Policy updated regularly for maximum data safety
- Customer data is managed according to corporate standards, ensuring rights and responsibilities between SiciX and customers.

SiciX Commitment: Data Safety – Privacy Transparency – Professional Governance

SICIX DIGITAL BUSINESS MANAGEMENT ECOSYSTEM

SICIX DIGITAL BUSINESS PLATFORM



SiciX Digital Business Platform – an advanced software ecosystem with **10+ enterprise applications** and **60+ supporting apps** for comprehensive business management. Flexible platform allowing customizable app development for multi-model enterprise deployment.

- Digital Office
- Work Management
- Human Resource Management
- Enterprise Resource Planning (ERP)
- Procurement Management
- Customer Relationship Management
- Planning and Consolidation Management
- Production Management
- Maintenance Management
- Health and Safety Environment Management
- Centralized Data Platform (Data Lakehouse) & Intelligent Management Reporting

SICIX PLATFORM



Digital Office Solutions

SiciX - Digital Office

Workflow Digitization
Enterprise Resource Management
Meeting Management
Internal Portal



Human Resource Management

SiciX – HCM

Organizational Structure Management

- Human Resource Management
- Recruitment Management
- Employee Records & Employee Relations Management
- Compensation & Benefits (C&B) Management
- Training Management

Organization Development

- Competency Framework
- Performance Management
- Succession Planning Management

BSC/KPIs/OKRs Management
Reporting



Customer Relationship Management

SiciX - CRM

Master Data Management
System Configuration
Sales Planning
Marketing Management
Customer Management
Sales Management
Customer Service Management
Centralized Customer Data
Mobile Application



Workplace Management

SiciX - Workplace

Portal
Project Management
Department Task Management
Field/On-site Incident Management
Management Reporting



Enterprise Resource Planning (ERP)

SiciX - ERP

Supply Chain Management (SCM)

- Procurement Management
- Inventory Management
- Sales Management
- Production Management
- Reporting System

Accounting Management

- Accounts Receivable
- Accounts Payable
- General Ledger
- Fixed Asset Accounting

Reporting System
Cost Management



Planning & Facility

SiciX – BP&FM

Planning Management
Budget Management
Consolidation Management

SICIX PLATFORM



Procurement Management

SiciX – Procurement

- Procurement Planning
- Request Management
- Vendor Selection Planning
- Vendor Evaluation & Selection
- Contract Management
- Purchase Order Management



Maintenance Management

SiciX – PM

- Establish maintenance requirements
- Maintenance planning
- Maintenance implementation
- Post-maintenance inspection and evaluation
- Performance reporting and analysis



Production Management

SiciX - PP

- Material BOM Management
- Machine & Labor Management
- Production Operations
- Material Requirement Planning
- Production Scheduling & Execution
- Manufacturing Control



Environmental, Health and Safety Management Solutions

SiciX – EHS

- Incident Management
- Training Program Control
- Individual Training Management
- Risk Management
- Work Permit Management



Centralized Data Platform (Data Lakehouse) & Intelligent Management Reporting

SiciX – Lakehouse & Reporting

- Digital Office Executive Reports
- Financial & Accounting Reports
- HR Performance Reports
- Procurement Reports
- Sales Performance Reports
- Manufacturing Reports
- Maintenance & Service Reports
- EHS Performance Reports

Infrastructure Cloud
Partners



Product Development
Platform Partners



Strategic Partners of SiciX Technology



Flexible Deployment

- Ecosystem with nearly 80 Micro Services, businesses.
- Supports Cloud deployment (FCI, Azure, Google Cloud, AWS) & On-Premise.
- OpenShift platform supports seamless transition from on-premise to cloud
- Microservices & Micro Frontend on Docker & Kubernetes (K8S), ensuring high security.
- Supports high customization, meeting the diverse management models of each Enterprise.



User-Friendly & High Performance

- Intuitive interface, easy to use, multi-platform integration (WebApp & MobileApp).
- Multi-system integration, support all popular databases (Oracle, MS SQL, PostgreSQL, Cloud Services).
- High performance, guaranteed SLA 99.9%, flexible load balancing according to expansion needs.



Easy Integration & Scalable Expansion

- SiciX Gateway allows smooth connection with other systems.
- Supports expanding business subsystems, easy to upgrade & customize according to business needs.
- Easily deploy App in House according to needs, helping to optimize costs.

Technology Stack

- Back-End: Java Spring Boot
- Front-End: React.js
- Mobile: Flutter
- Databases: Oracle, MS SQL, PostgreSQL, Amazon RDS, Azure SQL Database, Google Cloud SQL.

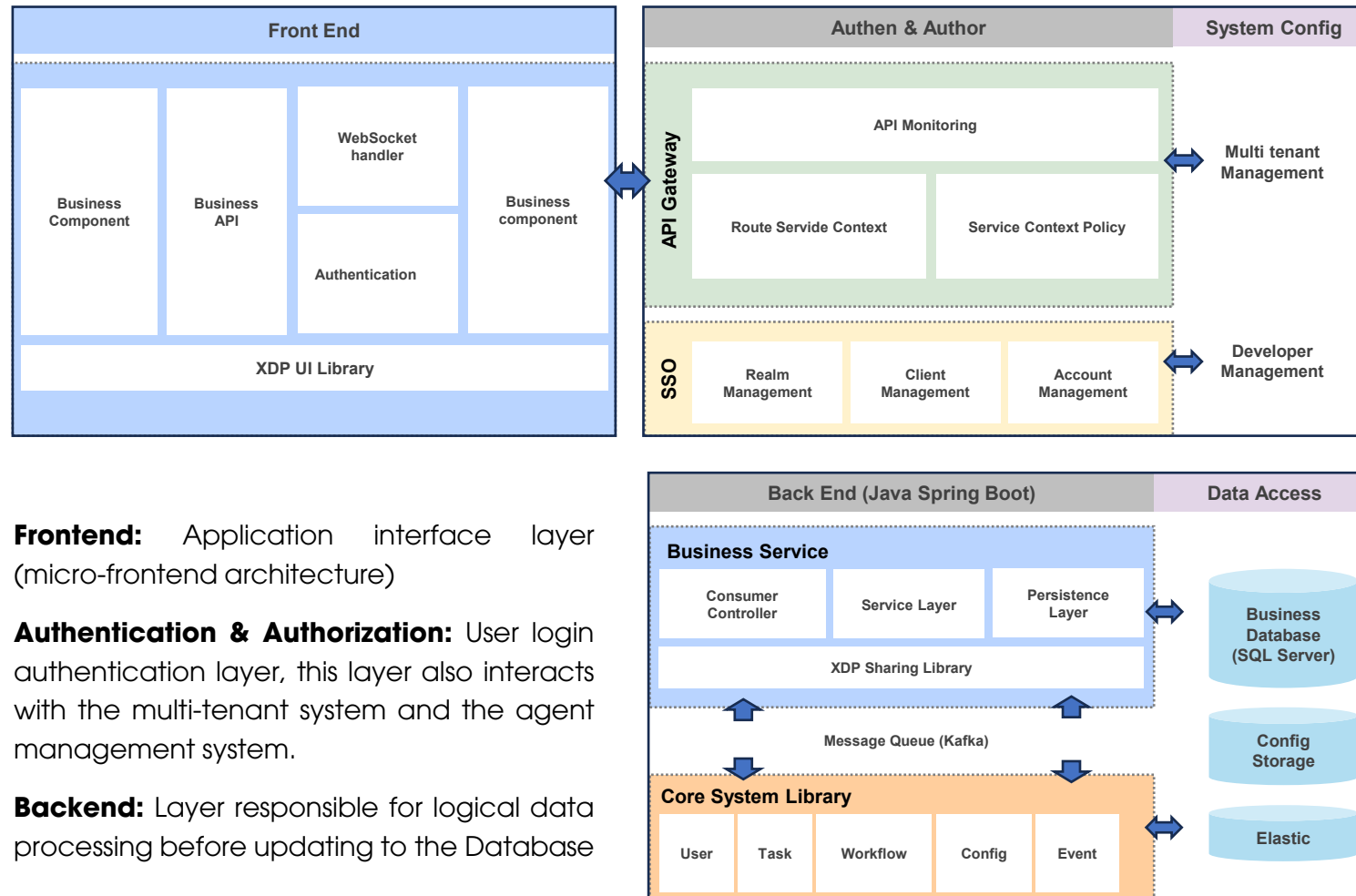
Deployment model

- Cloud (FCI, Azure, Google Cloud, AWS) or On-Premise based on customers' need.
- Support WebApp & MobileApp on iOS, Android

Key Capabilities

- No Code - Low Code: Dynamic configuration, easy customization
- Microservices on Docker & K8S: Flexible deployment, no system disruption
- ~80 Apps ecosystem: Flexible activation according to needs, cost optimization
- Single Sign-On (SSO): Integrate AD, Google, Facebook...
- High availability: Guaranteed SLA 99.9%
- Automatic CI/CD deployment on GitLab Private

Connection Architecture



- **Frontend:** Application interface layer (micro-frontend architecture)
- **Authentication & Authorization:** User login authentication layer, this layer also interacts with the multi-tenant system and the agent management system.
- **Backend:** Layer responsible for logical data processing before updating to the Database

SOFTWARE SYSTEM ACCESS

	 Web App	 Mobile App
Access	Web browser	Mobile App
Device	PC, laptop	Phone/Tablet
Core functions	Full administration, input, reporting	Fast tracking, request approval, mobile work
Experience	Detailed interface, many features	Optimized for touch operation, compact and convenient



High-Security Architecture

Microservices & Micro Frontend application on Docker & Kubernetes (K8S), regular security testing.



Multi-layer Security

- **Network and communication:** Use Kafka, HTTPS, SSL to encrypt data.
- **Authentication and authorization:** SSO, MFA (two-step authentication), user management.
- **Database:** Access control, system monitoring.
- **System and operating system:** Login via VPN & admin account.



Data Safety & Incident Recovery

- **Backup and disaster recovery:** Automatic backup mechanism, fast recovery when errors occur.
- **Automatic warning:** Incident notification via email, Telegram... for timely handling.

TYPICAL PROJECTS

VINGROUP



Implementation Scope (Web App – Mobile App)

Business Process Digitization Scope across the Organization
Total number of processes to be digitized: 300 processes

Phase 1: Digitization of 20 key processes, including:

- Procurement and Tender Approval Processes
- HR Processes (recruitment, onboarding, offboarding, payroll processing)
- Accounting Processes (advance requests, reimbursement, payments)

System Integration

- Integration with SAP system
- Integration with VinHR (HR Management System)
-

Operation & Support Scope

- Consulting and implementing continuous improvements
- Handling change requests and new enhancement requirements

Implementation Duration

Phase 1: 03 months

Phase 1: The remaining 280 processes, expected within 12 months.

AGC CHEMICALS VIETNAM COMPANY LIMITED (ACVN)

Implementation Scope (Web App – Mobile App)

- Human Resource Management
- Organizational Structure Management
- Employee Profile Management
- Offboarding Management
- Time Attendance & Payroll Management
- Task and Performance Management

Operation & Support Scope

- Consulting and implementing continuous improvements
- Handling change requests and new enhancement requirements

Implementation Duration

06 months

HANOI POWER CORPORATION



Implementation Scope

Development of a Power Loss Calculation and Reporting System, integrated with a real-time online reporting system for power grid losses (synchronized data capture)

Three main modules:

- 110kV Grid Power Loss Monitoring & Integration Module
- Automatic Operation Mode Synchronization Module (from OMS to CMIS)
- Low-Voltage Grid Power Loss Calculation & Online Reporting Module

Operation & Support Scope

- Consulting and implementing continuous improvements
- Handling change requests and new enhancement requirements

Implementation Duration

03 months

TYPICAL PROJECTS

DEPARTMENT FOR ROADS OF VIETNAM (MINISTRY OF TRANSPORT)



Scope of implementation (WebApp – MobileApp)

1. System management
2. Category management
3. Detailed reporting
 - Monitoring journey details
 - Reporting vehicle stop status
 - Reporting continuous driving over 4 hours and working over 10 hours
 - Reporting other vehicle activities
4. Advanced features
 - Accident investigation
 - Data reconciliation
 - Incorrect data warning
 - Integration of violation management system

Implementation Duration

04 months

Sici X

FECON JOINT STOCK COMPANY



Scope of implementation (WebApp)

1. Category management
2. Project list management
3. Safety incident management
4. Weekly reporting setup
5. Safety reporting management
6. System permissions

Operational support

- Consulting and implementing improvements
- Executing changed requests

Implementation Duration

03 months

 **Microsoft**

PETROVIETNAM PV COLLEGE



Scope of implementation (WebApp – MobileApp)

1. Digital office management
2. Work and performance management
3. Human resource management
4. Sales management
5. Project management
6. Procurement management
7. Budget planning and control management

Operational support

- Consulting and implementing improvements
- Executing changed requests

Implementation Duration

06 months

Sici X

TYPICAL PROJECTS

HABECO (Hanoi Beer – Alcohol – Beverage JSC)



Scope of Implementation (WebApp)

Development of Electronic Archiving Management Software serving entire Corporation, Hanoi – Hoang Hoa Tham Brewery, Hanoi – Me Linh Brewery and member companies.

- Document linking
- Master data management
- Record archiving
- Report information retrieval
- Administration

Operational support

- Consulting and implementing improvements
- Executing new change requests

Implementation Duration

02 months



TDS DIGITAL DATA SERVICES TECHNOLOGY JOINT STOCK COMPANY



Scope of Implementation (WebApp – MobileApp)

1. Human resource management
2. Organizational structure management
3. Employee records
4. Leave management
5. Timesheet and payroll management
6. Work and performance management

Operational support

- Consulting and implementing improvements
- Executing changed requests

Implementation Duration

03 months



GS VIETNAM BATTERY (GSV)



Scope of Implementation (WebApp – MobileApp)

Implementation of eGS ordering and sales management software

- Order management
- Warehouse management
- Promotion program management
- Reporting
- Configuration and master data

Operational support

- Consulting and implementing improvements
- Executing new change requests

Implementation Duration

05 months



TYPICAL PROJECTS

BINH SON PETROLEUM REFINING JOINT STOCK COMPANY



Scope of Implementation (WebApp)

1. Planning and production management
2. Detailed supply management, procurement information registration and requirements:
 - Estimation
 - Supplier selection planning
 - Procurement dossier management
 - Supplier evaluation and selection
 - Procurement contracts and orders
3. Approval process digitization, procurement progress
4. Data migration
5. User training
6. Post-golive support and operation

Operational Support

- Consulting and implementing improvements
- Executing changed requests

Implementation Duration

06 months

STAVIAN CHEMICAL JOINT STOCK COMPANY



Implementation Scope (Web App – Mobile App)

Customer Relationship Management (CRM)

- Sales Planning Management
- Sales Management
- Marketing Management
- Customer Service Management
- 360° Customer View Management

E-Contract Implementation

- Digitization of purchase and sales contracts, integrated with electronic signature (e-signature)

Operation & Support Scope

- Consulting and implementing continuous improvements
- Handling change requests and new enhancement requirements

Implementation Duration

08 months

UNIS GROUP



Scope of Implementation

Development of PBI management reporting system to provide storage, data analysis, and reporting tools, enabling UNIS to promptly capture accurate information to support strategic decision-making.

Operational Support

- Deployment of 40 intelligent management reports in Microsoft Power BI, including: 10 financial accounting reports, 5 HR management reports, 5 procurement management reports, and 10 business management reports.
- Development of efficient automated data consolidation tools centralized in the data warehouse.
- Building multi-dimensional data models with scalability and advanced customization.
- Integration with Bravo system.

Microsoft | Power BI

Implementation Duration

06 months



TYPICAL PROJECTS

TRUTH HOME INVESTMENT JOINT STOCK COMPANY

TRUTH HOME

Scope of Implementation (WebApp)

SciX digital enterprise software system

- Financial accounting management: accounts payable, accounts receivable, general ledger, asset accounting
- Procurement management
- Warehouse management
- Cost management
- Integration of manual systems: form design for data import, development of import/export functions, invoice information management

Operational support

- Consulting and implementing improvements
- Executing changed requests

Implementation Duration

02 months

SiciX

FLC GROUP JOINT STOCK COMPANY



Scope of Implementation (WebApp – MobileApp)

1. Customer Relationship Management (CRM) System
2. Master data standardization
3. Data synchronization and aggregation to support management reports and mobile app
4. Deployment of modules including:
 - Sales planning
 - Sales management
 - Customer service
 - Marketing management
 - Mobile app

Operational support

- Consulting and implementing improvements
- Executing changed requests

Implementation Duration

09 months

SiciX

VIETNAM NATIONAL CYBER SECURITY TECHNOLOGY



Implementation Scope (WebApp – Mobile App)

1. Conduct business requirement analysis and assess alignment with Human Capital Management (HCM), Internal Communications, Internal Collaboration, Meeting Management, Document Management, Process Digitalization, Task Management, and Project Management
2. Design future-state business processes
3. Configure system parameters
4. Perform system testing
5. Execute data migration
6. Deliver end-user training

Operational support

- Provide consulting and implement continuous improvements
- Execute change requests and enhancements

Implementation Duration

02 months

SiciX

TYPICAL PROJECTS

MIC CREATIVE COMMUNICATION AND ADVERTISING JOINT STOCK COMPANY



Scope of Implementation

1. ZNS marketing campaign management
2. Charts, statistical reports summarizing campaign data
3. Application management, Zalo cloud account integration

Operational support

Zalo Notification Services system deployment – Integration of Zalo cloud platform for marketing campaign management and operations.

Implementation Duration

1,5 months



MACHI TECHNOLOGY CO., Ltd.



Scope of Implementation

Development of PBI management reporting system to provide storage, data analysis, and reporting tools, enabling MACH to promptly capture accurate information to support strategic decision-making.

Operational support

- Deployment of 40 intelligent management reports in Microsoft Power BI, including: 15 financial accounting reports, 5 HR management reports, and 10 business management reports.
- Development of efficient automated data consolidation tools centralized in the data warehouse.
- Building multi-dimensional data models with scalability and advanced customization.



Implementation Duration

07 months



APPOTAPAY Co., Ltd.



Scope of Implementation

1. Testing payment gateway integration of partners and third-party services
2. API testing
3. Planning and writing test cases, test scripts, and test data

Operational support

Customer support during go-live

Implementation Duration

02 months



TYPICAL PROJECTS

MARUNI WOOD INDUSTRY COMPANY LIMITED



Implementation Scope

- Business Process Assessment & Consulting
- Overall System Architecture & Solution Design
- Implementation of SiciX ERP Solution

Covering the following business processes:

- Financial & Accounting Management
- Procurement Management
- Sales Management
- Inventory Management
- Human Resource Management
- Fixed Asset Management
- Production Management

Implementation Duration

06 months



VICENZA INVESTMENT AND DEVELOPMENT JOINT STOCK COMPANY



Scope of Implementation

1. Business process survey and consulting
2. System architecture design consulting
3. Improvement proposals for VICENZA's operational processes covering:
 - Financial accounting management
 - Procurement management
 - Sales process management
 - Warehouse management
 - Maintenance management
 - Human resource management
 - Fixed asset management
 - Project management
 - Production management
 - Quality management
 - Vehicle management

Implementation Duration

02 months



HOTDEAL E-COMMERCE



Scope of Implementation (WebApp – MobileApp)

1. Design and development of Hot Deal mobile application in the e-commerce sector with long-term operation and frequent updates to catch trends.
2. Consulting and design of Hotdeal.vn mobile app on both Android and iOS platforms.
3. Operational support, maintenance, and app upgrades.

Implementation Duration

05 months





SiciX Technology Joint Stock Company

Headquarters : Unit O17, 1st Floor, Building B, C, Land plot CO17-HH1,
Ecolife Tay Ho, Tay Ho, Nghia Do Ward, Hanoi

Phone : 02466.840.866

Website : www.sicix.com.vn

Email : contact@sicix.com.vn

Sincerely thank you!